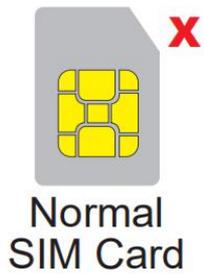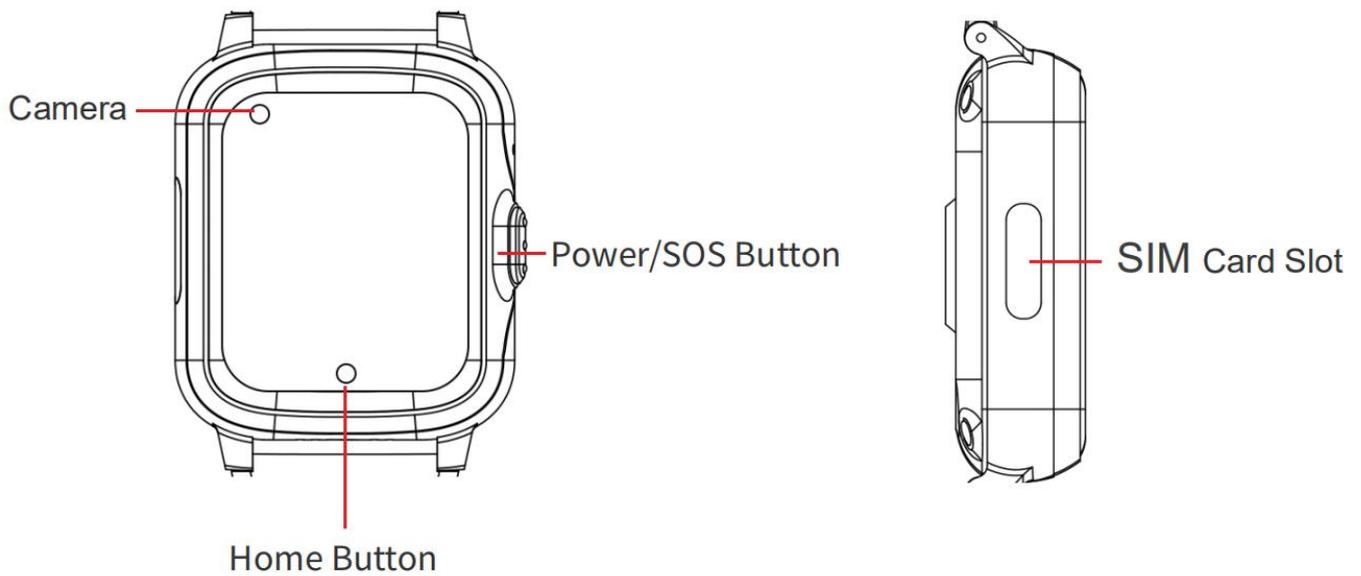# 4G RTOS Smart Watch
User Manual

please read the instruction manual carefully before using,in order to properly install and use.the color is subject to the real product.

1.Instructions

Camera ————

Power/SOS Button

Home Button

SIM Card Slot

X
Normal
SIM Card

X
Micro
SIM Card

X
After Normal
Card Cutting

✓
Nano
SIM Card

Picture Only For Reference

2.Download APP SeTracker2

(1) Android users: Download SeTracker2 from Google Play.
(2) IOS users: Download SeTracker2 from APP Store.
(3) Scan the QR code below to download SeTracker2.

3. After Installation, Open the APP SeTracker2

(1) Toggle APP language and region: Select the APP operating language as you need and the region according to your country.
(2) Account Registration: Please register with your email account and follow the prompts to complete the registration. Once registration is complete, click Login.
(3) APP add device: Enter the APP, click the '+'symbol to scan the QR code (REG CODE) on the back of the watch to add a device or enter the 10-digit device ID.IMEI number delets the first 4 numbers and the last number is ID number.

(4) Attention

A: The region must be selected correctly, otherwise the network signal of the watch will be abnormal after adding the device.

B: If you select the wrong region and add a device, please change your email address and register again, and then add the device again after selecting the correct region.
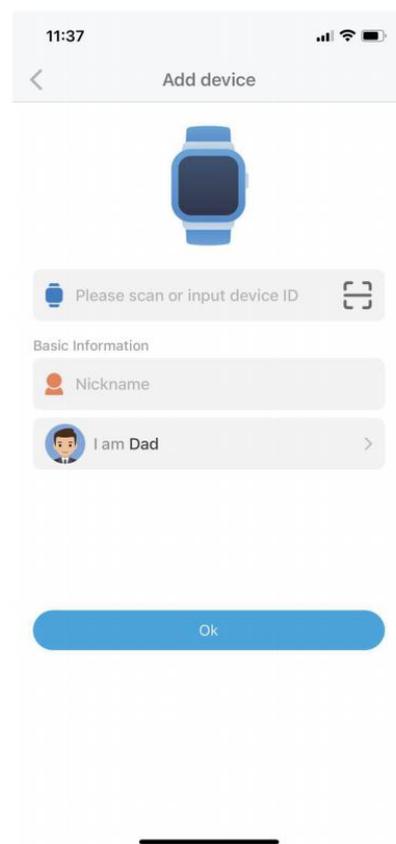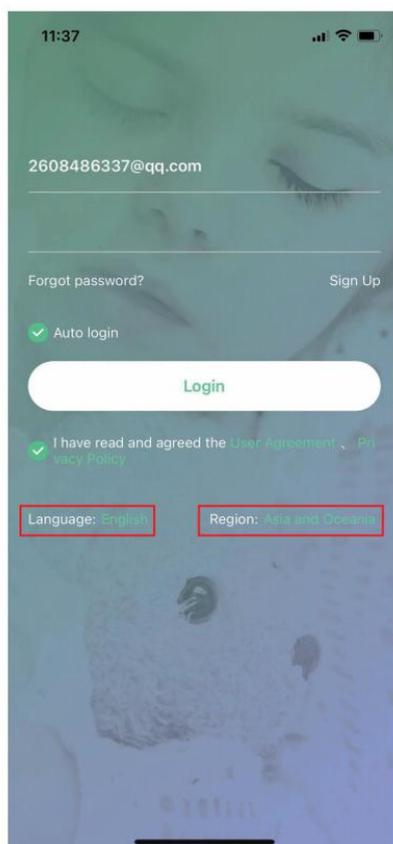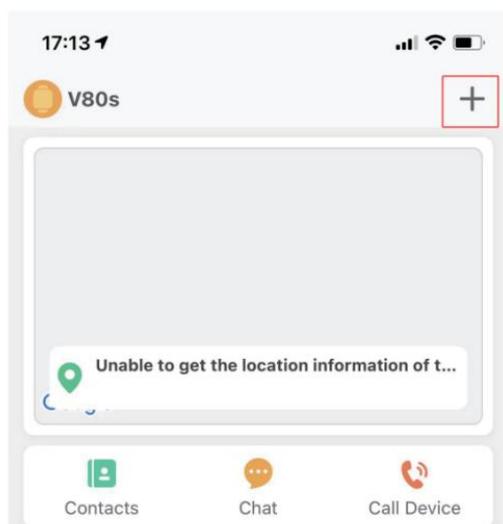
4. Preparation before use

(1) Check whether the accessories of the device are complete(Watch *1pc; magnetic charging cable*1pc; user manual*1pc.).Some models will have additional accessories such as screw driver*1pc, screws*2pcs.

5. Switching on and off after inserting the SIM card

(1) Remove the SIM card tray when the watch is switched off and insert the SIM card into the watch.
(2)Switch on: Press and hold the power button for 3 seconds, some models will vibrate when it is switched on.
(3) Switching off: Switch off the power via Setting-Shutdown in the function menu of the watch. (Please note that do not remove the SIM card directly when the watch is on to avoid damaging the SIM card).
(4) Attention
A: Insert the Nano SIM card in the power on state, there is a possibility that the watch cannot read the Nano SIM card data. In this case, please switch off the device (Menu-Settings-Shutdown) and switch it on again.
B: Some Nano SIM cards are not supported by the watch. Usually the watch will get both communication signal and network signal after inserting the Nano SIM card supported by the watch and switching on the watch. If it is abnormal, please refer to - FAQ Solution -9.1 Network Problems.

| 📶 ⟶ | Communication Signal | 📶📶4G^{HD}⬆⬇ ⟶ | Network Signal |

6. Description of the main functions of the SeTracker2 APP

6.1 Positioning: Click on the avatar icon of watch to position the watch and display its location on the map.

(1) Multiple Object Positioning: Multiple object positioning can be observed at the same time.

(2) Single object positioning

(3) Mobile phone positioning

(4) Safety zone: parents can set an safety zone from minimum radius of 200 meters till to maximum radius 2km, APP will get an alarm notification when watch wearer leaves the zone.

(5) The history of moving: parents can check the history of watch moving within 3 months.

(6) Change of map shape.

Multiple Object Positioning

Single Object Positioning

Mobile Phone Positioning

Safety Zone Setting

History of Moving

Change of Map Type

Issac

Safety Zone Page

Galčiai

227
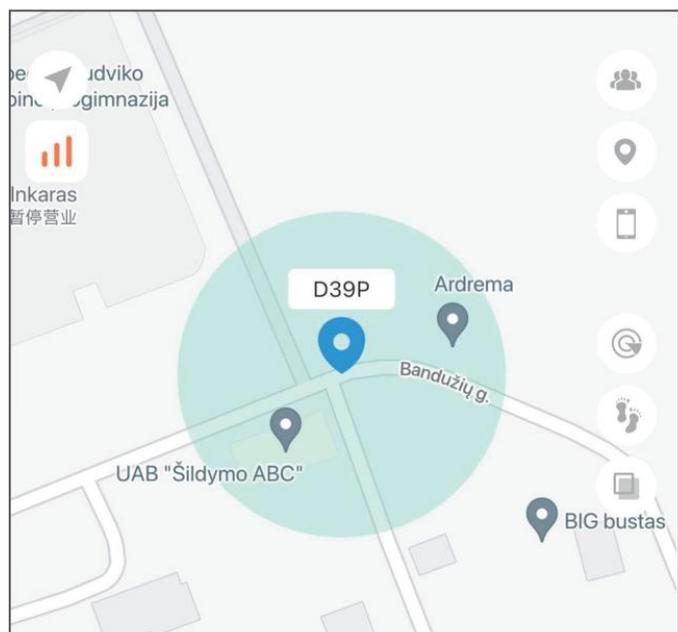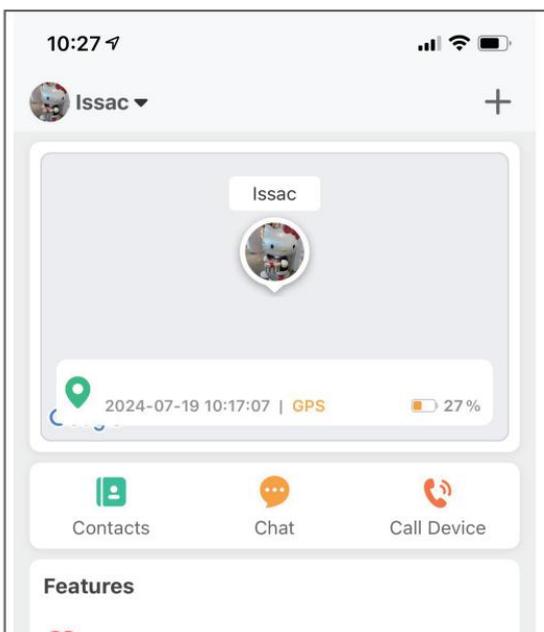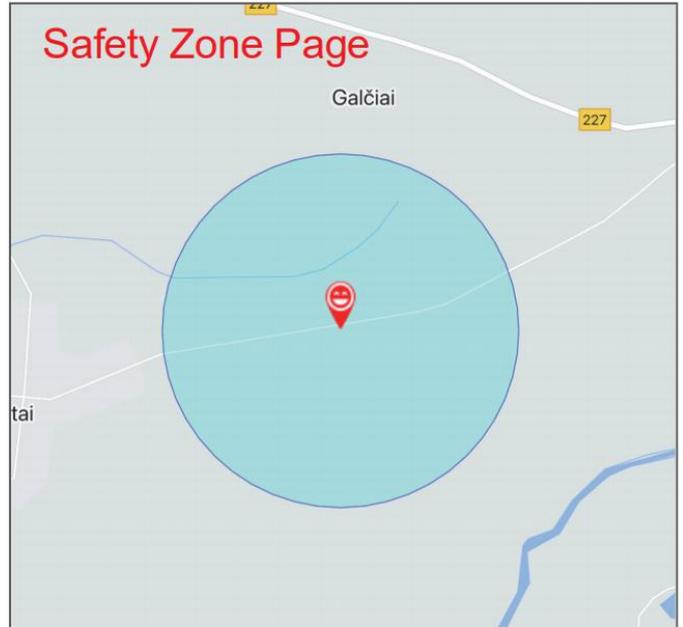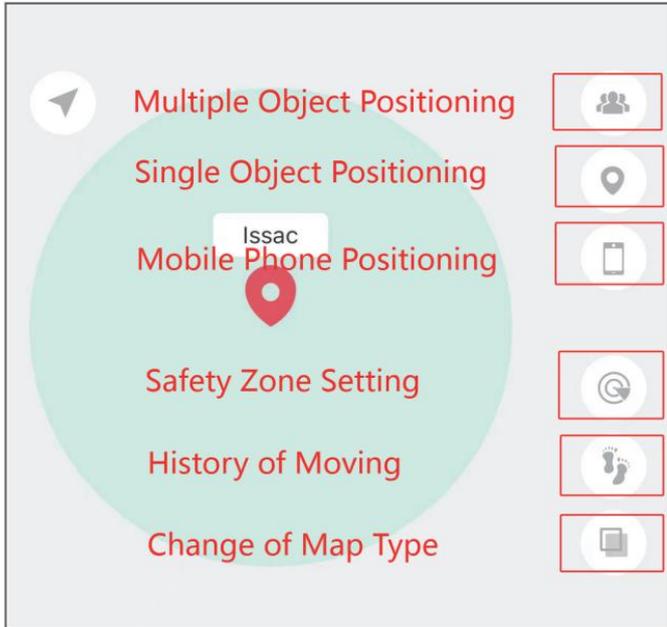
6.2 Chat: voice, picture and Emoji can be sent from the watch, watch can receive text and voice message from Setracker2 or from added friends.

Chat

Issac

Issac   2024-07-19 13:52:20
Come home soon pls

Family Group Chat   2024-07-19 13:52:30
Hi

V80s

Family Group Chat   2024-07-19 10:58:23
Are you playing in the park?
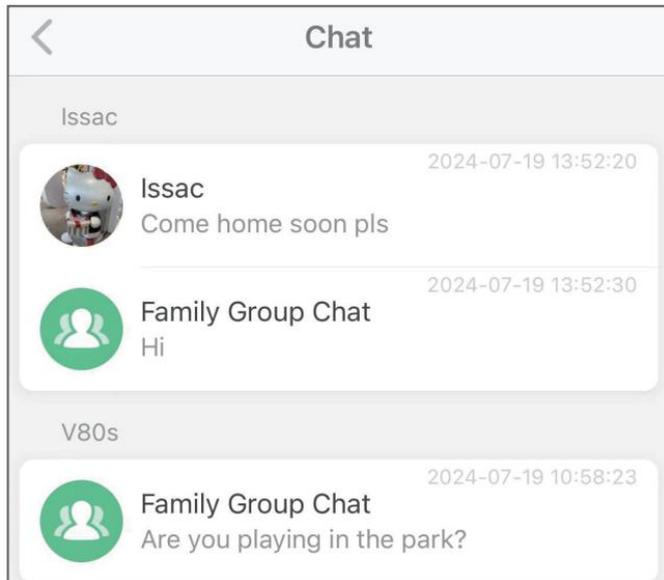
6.3 Call Device: you can dial the watch phone number. through the APP or directly through your mobile phone.

6.4 Video Call: video call can be made from the watch or APP.

6.5 SOS Numbers

(1) Set three phone numbers in SOS, which will be triggered by long pressing the SOS button for 5 seconds in case of emergency. The three numbers will be called in sequence until they are connected (if your mobile phone is set to automatic voice response, the SOS call will be connected by default and will stop dialing the next number.)

(2) When SOS is triggered, the location information will be automatically sent to the preset SOS number via SMS.(Provided that the watch is currently in GPS positioning mode,otherwise the SMS will only display 'SOS alarm can't get location').

(3) The message centre of APP will receive the SOS alarm notification at the same time.
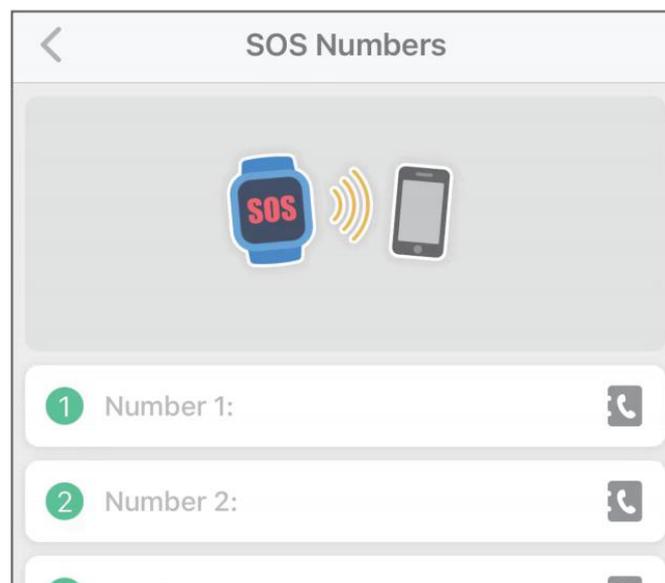
6.6 Tracking Frequency: there are three kinds of watch working modes, every 10 minutes the watch is automatically positioned, every 60 minutes is automatically positioned, sleep mode that is manually positioned, 10 minutes and 60 minutes working mode are more power consumption more power-consuming,so the choice of sleep mode can increase the duration of the watch battery life.
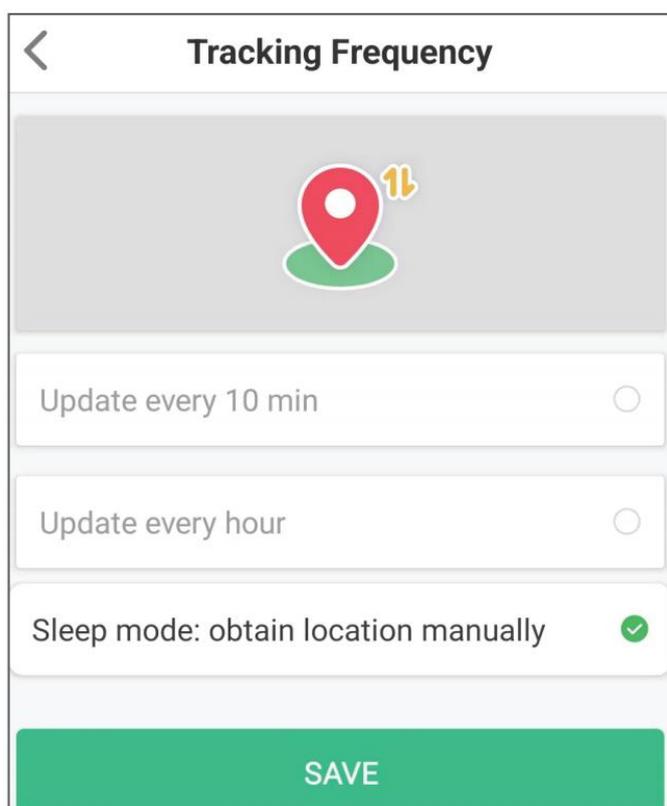
6.7 Set Location-Based Service:

Positioning aid function,this switch controls the LBS station positioning and WiFi Positioning display in the history of moving page.

**6.8 Language:** Change the system language in the watch.

7. Functional Description of the Watch Interface

7.1 Sliding Screen

(1) Swipe down: you can check the battery level,network status, Date, time, adjust the volume and brightness and go to setting menu.

(2)Swipe up: you can turn on pedometer or check steps here.

(3)Swipe right: go to last menu page.

(4)Swipe left: go to first menu page.

(5)Long press home: change wallpaper.

(6)Different models may have a little difference, please refer to the actual display on the watch.

7.2 Chat/WeChat

(1) The watch will automatically add the bound APP account.

(2) Friends can be added: click add friends, both watches need to enter the add friend page at the same time, both watches can add friends by gently touching twice, and friends can make voice or video calls to each other directly.
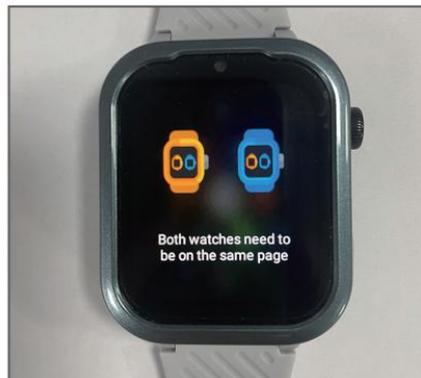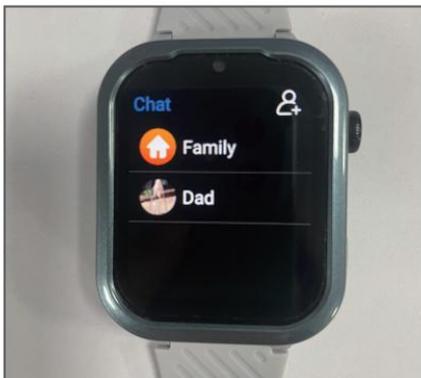
7.3 Phone book/Contact: the watch can make phone calls directly or through contacts.

Watch can't receive other stranger calls which not save in watch contact.

7.4 Device: It can display the QR code of the device and the QR code of APP download.

7.5 Pedometer: you need to switch on the button here when uses the watch first time.

7.6 Settings

(1) Dial Replace:change the dial you like.

(2) Shutdown: turn off watch.

(3) Sleep Time: there are three kinds of setting can be chose, 15 seconds, 30 seconds, 1 minute.

(4) About Watch: you can check device information and watch firmware version.

8. Important Tips

8.1 IMEI code: check the IMEI code of the watch in the device menu-Setting-More-Device Information, if it is different from the IMEI sticker code on the back case of the watch, the watch can not be connected to the APP, and you can reset the device by contacting the seller.

8.2 Switch Online Devices: If multiple devices are controlled by one account, click 'Switch' in APP-Me-Device List to switch device online.

8.3 The watch is charged by magnetic suction, please use 5V 1A charging adapter, high-voltage adapter will damage the internal battery of the watch.

9. FAQ Solution

9.1 Network Problems

Q: There is no communication signal from the device, which is shown by the device not having a communication signal icon displayed and the watch not being able to make a call.

A: Possible causes and solution measures:

(1) The watch inserts the SIM card without switching off the power, resulting in the watch failing to read the SIM card data, please switch off the watch (Menu-Settings-Shutdown) and then restart the device.

(2) Some SIM card bands are not supported by the watch, please replace the supported SIM card.

Q: The device has communication signal and no network signal, which is manifested as the device has communication signal icon displaying, you can make a call but not voice chat and video, the network signal icon is not flashing, and APP shows the device is offline.

A: Possible reasons and solution measures:

(1) Wrong region selection when APP login, if you find the wrong region selection when re-login APP, please change your email address to re-register your account and select the correct region to login.

(2) The watch is in the off state, please check whether the watch is in the on state.

(3) There is no APN protocol in the watch, please consult the operator to ask for the APN information (APN name, MCC, MNC) and then feedback to the seller who will solve it for you.

9.2 Positioning Issues

(1) The watch is multi-positioning mode: GPS+WIFI+LBS.LBS is to assist GPS and WIFI positioning, switching on LBS will increase the positioning accuracy. The watch will automatically select GPS/WIFI positioning.
(2) Outdoor (open field such as football field), GPS positioning is the most accurate, the watch will automatically select GPS positioning.
(3) Indoors, the GPS positioning will have some error because the indoor wall will block the GPS signal transmission. At this time, WIFI positioning is the most accurate. So in indoor (school, home, etc.), you need to connect to WIFI, which will improve the accuracy of positioning.

9.3 Battery Life Problems

(1) As the device has not been used for a long time since it was shipped from the factory, the battery voltage is too low which will result in too fast power consumption and short battery life. Please charge the battery to 100% after the battery is depleted when you use the watch for the first time, and the battery life will return to normal when you use the watch again.
(2) Due to the small size of the watch itself, the limited battery capacity and the high number of power consuming components such as GPS, short battery life is an inherent problem. Two ways can be used to reduce the energy consumption and improve the endurance.
A:Select the positioning frequency as sleep mode: Home Selection - Tracking Frequency - Sleep mode, Location aquiring will be available when clicking the positiong icon.

B: Enable night power saving mode: the watch will automatically disconnect from the network from 22:00 to 6:00 the next day.

9.4 Other Issues

Restart the watch and mobile phone to exit and re-login the APP, if you still can't solve the problem, please contact the seller in time.